



Film and
Publication
Board

2025/26 ANNUAL REPORT



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PART A:

GENERAL INFORMATION

SECTION 1

PG

PARENTAL GUIDANCE

Content that is generally suitable for viewers of all ages but may contain mild material that younger children may not fully understand.

fpb



PARENTAL GUIDANCE

Recommended for viewing with parental guidance.

Meaning:

Some content may be too intense, scary or confusing for younger children. Guidance helps them understand what they are seeing.

LIST OF ABBREVIATIONS/ACRONYMS

AA	Accounting Authority
AFS	Annual Financial Statements
AGSA	Auditor-General of South Africa
AI	Artificial Intelligence
AOP	Annual Operating Plan
APIR	Annual Performance Information Report
APP	Annual Performance Plan
AR	Annual Report
ARFC	Audit, Risk and Finance Committee
B-BBEE	Broad- Based Black Economic Empowerment
BRICS	Brazil, Russia, India, China, and South Africa
CAE	Chief Audit Executive
CEO	Chief Executive Officer
CFO	Chief Financial Officer
CPI	Consumer Price Index
CSAM	Child Sexual Abuse Material
DBE	Department of Basic Education
DCDT	Department of Communications and Digital Technologies
DDM	District Development Model
DM	Deputy Minister
DR	Disaster Recovery
EA	Executive Authority
EAP	Employee Assistance Programme
EU	European Union
EXCO	Executive Committee
FPA	Films and Publications Act, 1996 (Act No. 65 of 1996)
FPAА	Films and Publications Amendment Act, 11 of 2019
FPB	Film and Publication Board
GDYC	Gender, Disability, Youth and Children
GOSRN	Global Online Safety Regulatory Network
GRAP	Generally Recognised Accounting Practices
GSEC	Governance, Social and Ethics Committee
HDIs	Historically Disadvantaged Individuals
HRM	Human Resource Management

IAC	Internal Audit Charter
ICT	Information and Communications Technology
ISPs	Internet Service Providers
ITU	International Telecommunication Union
LEAs	Law Enforcement Agencies
M&E	Media and Entertainment
MANCO	Management Committee
MICSETA	Media, Information and Communication Technologies Sector Education and Training Authority
MoUs	Memorandum of Understandings
NCCP	National Centre for Child Protection
NPA	National Prosecuting Authority
NT	National Treasury
OCEO	Office of the Chief Executive Officer
OCR	Online Content Rating
OD	Organisational Design
OGBV	Online Gender Based Violence
OHS	Occupational Health and Safety
OSEA	Online Safety Education and Awareness
PC	Portfolio Committee
PCCDT	Portfolio Committee on Communications and Digital Technologies
PMDS	Performance Management Development System
QAs	Quality Assurers
SABC	South African Broadcasting Corporation
SAPS	South African Police Service
SCOPA	Standing Committee on Public Accounts
SCM	Supply Chain Management
SID	Safer Internet Day
ToR	Terms of Reference
UNESCO	United Nations Educational, Scientific and Cultural Organization
WAN	Wide Area Network
WYPDs	Women, Youth and People with Disabilities

FOREWORD BY THE CHAIRPERSON

Introduction

It is with great pride and humility that the Film and Publication Board (FPB) presents its Annual Report (AR) for the year ended 31 March 2026, reflecting the organisation’s performance and progress during the 2025/26 financial year. This report not only outlines achievements and challenges, but also demonstrates the FPB’s continued commitment to integrity, accountability, and responsible governance in fulfilling its mandate. The organisation remains cognisant of the complexity of its mandate and the rapidly evolving technological landscape that continues to test regulatory effectiveness, particularly in safeguarding online users, with a specific focus on children. Notwithstanding these challenges, the FPB has demonstrated its ongoing commitment to delivering on its mandate within constrained conditions. This report also acknowledges the critical role of stakeholders, whose engagement, support and oversight have contributed meaningfully to the organisation’s work during the reporting period.



High-Level Overview of Strategy and Performance



During the 2025/26 financial year, the organisation delivered strong institutional performance, achieving all ten targets set out in the Annual Performance Plan (APP).

KEY ACHIEVEMENTS FOR 2025/26

100%	assessment rate for all Child Sexual Abuse Material (CSAM) cases referred to the Child Protection Unit
785	assessment rate for all Child Sexual Abuse Material (CSAM) cases referred to the Child Protection Unit
R12 719 586	net surplus of compared to a deficit of R6 587 762 in the previous financial year.

“During the 2025/26 financial year, the organisation delivered strong institutional performance, achieving all ten targets set out in the Annual Performance Plan (APP).”

Strategic Relationships Undertaken



The FPB recognising that no single regulator can manage the transnational nature of the online environment. During the reporting period, the organisation actively participated in key global forums, including:

Brazil, Russia, India, China,

BRICS

ITU

G20

GOSRN

Strategic partnerships were also strengthened with major platform owners, aimed at promoting online safety, enhancing consumer protection, and advancing dialogue on the duty of care responsibilities of digital platforms as the sector transitions towards a Safety-by-Design paradigm.



The FPB co-hosted, in partnership with UNESCO, the 2026 International Conference on Digital Platform Governance, through its active membership in the Information Communications Technologies and Media Regulators Forum of South Africa.

Challenges Faced by the FPB

The sheer scale of content creation, coupled with the borderless nature of the internet.

Constraints in Information and Communication Technology (ICT) capacity and specialised skills, being addressed through targeted upskilling initiatives and organisational design.

Financial sustainability remains a persistent concern. From unfavourable economic conditions, limited funding for public visibility and rising expenditure linked to its expanded mandate.

Elevated cybersecurity risks, necessitating continuous technical safeguards and ongoing awareness training.

Strategic Focus over the Medium to Long Term

The FPB is transitioning into a data-driven, intelligence-led regulator

Digitisation and Artificial Intelligence Strategy, currently at **40%** completion, to automate classification processes and enhance online content monitoring.

Revenue Enhancement Strategy, including the revision of the tariff model to accommodate emerging content types and increase self-generated income.

Online Safety and Public Education Strategy to address existing awareness gaps, particularly considering recent findings indicating that **87%** of survey participants were encountering the FPB for the first time.

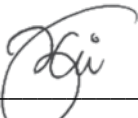
Governance

The FPB remains committed to sound governance, ensuring that robust systems of oversight, accountability and ethical leadership. The Council’s fiduciary responsibilities are guided by the Films and Publications Act, 1996 (Act No. 65 of 1996), as well as the King IV Report on Corporate Governance. The FPB has initiated its transition towards King V.

Conclusion

The FPB has demonstrated resilience and strong institutional performance, fulfilling its mandate with distinction. While significant progress has been made, the organisation remains mindful of the challenges ahead, particularly in adapting to rapid technological change and ensuring sustainable resourcing.

The Council and Management remain committed to building a responsive, efficient and future-ready regulatory institution that delivers lasting value to stakeholders and upholds its mandate in the digital age.


Ms. Zamantungwa Mkosi
Council Chairperson

ACTING CHIEF EXECUTIVE OFFICER'S OVERVIEW

It is my privilege to present the Annual Report for the 2025/26 financial year, a year that demonstrated resilience and dedication for our employees as we continue to execute our mandate of protecting children and consumers from harmful content while supporting a creative film and gaming sector.



AUDIT & RISK MANAGEMENT

We achieved a clean audit outcome and conducted a risk maturity assessment, achieving a Risk Maturity Assessment Level 3, demonstrating that our risk management practices are well established and embedded.



REGULATORY ENFORCEMENT

Forty-nine (49) non-compliant distributors were referred to the Enforcement Committee, and permits were issued to online commercial distributors to ensure compliance with the FP Act.

We intensified our efforts to protect children from premature exposure to adult experiences through our age rating and consumer advisory, ensuring parents, caregivers, and consumers can make informed decisions.

“This achievement was further reinforced by the attainment of a clean audit outcome, affirming our commitment to sound governance and effective financial management.”

KEY ACHIEVEMENTS FOR 2025/26

We achieved of 100% of our Annual Performance Plan (APP) priorities



100%

APP priorities achieved



Stronger protection for children and consumers



Guiding viewers on age-appropriate content



Contribution to a safer and more responsible society

These achievements reflect the dedication of FPBians who are committed to executing our regulatory mandate.



ORGANISATIONAL PERFORMANCE & KEY ACHIEVEMENTS

REGULATORY FRAMEWORK & ADJUDICATION

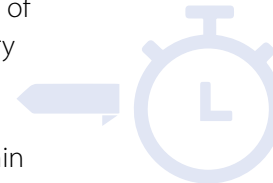


We implemented the regulatory framework, which came into effect in March 2022

The organisation exercises its regulatory powers without fear, favour or prejudice

SERVICE DELIVERY & EFFICIENCY

High standard of service delivery by issuing classification decisions within seven (7) days



**SUPPORT
BUSINESS
CONTINUITY**

CHILD PROTECTION & COLLABORATION

Collaboration with the South African Police Services (SAPS) and the National Prosecuting Authority (NPA) is vital in combating online harms, with a particular focus on combating Child Sexual Abuse Material (CSAM).



COMPLAINTS & ENFORCEMENT



non-compliance with the registration requirements continues to be an area of concern

corrective measures were not implemented, matters were referred to the Enforcement Committee

RESEARCH & INNOVATION



Research remained a strategic priority, with key initiatives focused on the impact of generative Artificial Intelligence (AI) on the distribution of harmful content and emphasising the importance of safety- by- design principles in social media and gaming platforms.

ONLINE SAFETY EDUCATION & AWARENESS

PROMOTE RESPONSIBLE DIGITAL CITIZENSHIP

empowering parents, teachers and children

Safer Internet Day,

Global campaign observed to promote the safe, responsible and positive use of digital technologies particularly among children.

Partnership with the Department of Basic Education (DBE) and various social media platforms



Adv. Makhosazana Lindhorst

Acting Chief Executive Officer

STRATEGIC OVERVIEW



THE LEGAL FOUNDATION

The FP Act created a new, comprehensive regulatory framework for films, games and certain publications. The FP Act also, provides for the establishment of the FPB, which is responsible for the classification of films, games and certain publications. No film or game may be distributed or exhibited in public unless it has been classified by the FPB.



CONTITUTIONAL BASIS

The Films and Publications Act is a law of general application, as required by Section 36(1) of the Constitution. The Constitutional Court has held that such a requirement derives from an important principle of the rule of law, namely that “rules be stated in a clear and accessible manner”.



WHAT THE FP ACT DOES

The Legislature may, and has, consistent with the Constitution, promulgated the FP Act, to regulate the creation, production, possession and distribution of films, games and certain publications, including those on the internet, by way of classification to do the following:

- 1

Protect consumers against harmful and disturbing material, while allowing adults to make informed choices for themselves and the children in their care by providing consumer advice;
- 2

Protect children from exposure to disturbing and harmful material and from premature exposure to adult material;
- 3

Make the use of children in pornography and exposure to pornography punishable;
- 4

Criminalise the possession, production and distribution of child pornography; and
- 5

Create offences for non-compliance with this Act.



JUSTIFIABLE LIMITATIONS

The provisions of the FP Act, as amended, are justifiable, noting that the nature of the right and extent of the limitation, on the one hand, and the purpose of the limitation, on the other, need to be considered.



FREEDOM OF EXPRESSION & GOVERNMENT PURPOSE

While freedom of expression is an important right in our Bill of Rights, there is a legitimate Government purpose to empower the FPB to classify content to provide age ratings and consumer advisories to ensure that consumers make appropriate choices.



EVIDENCE-BASED & TRANSPARENT CLASSIFICATION GUIDELINES

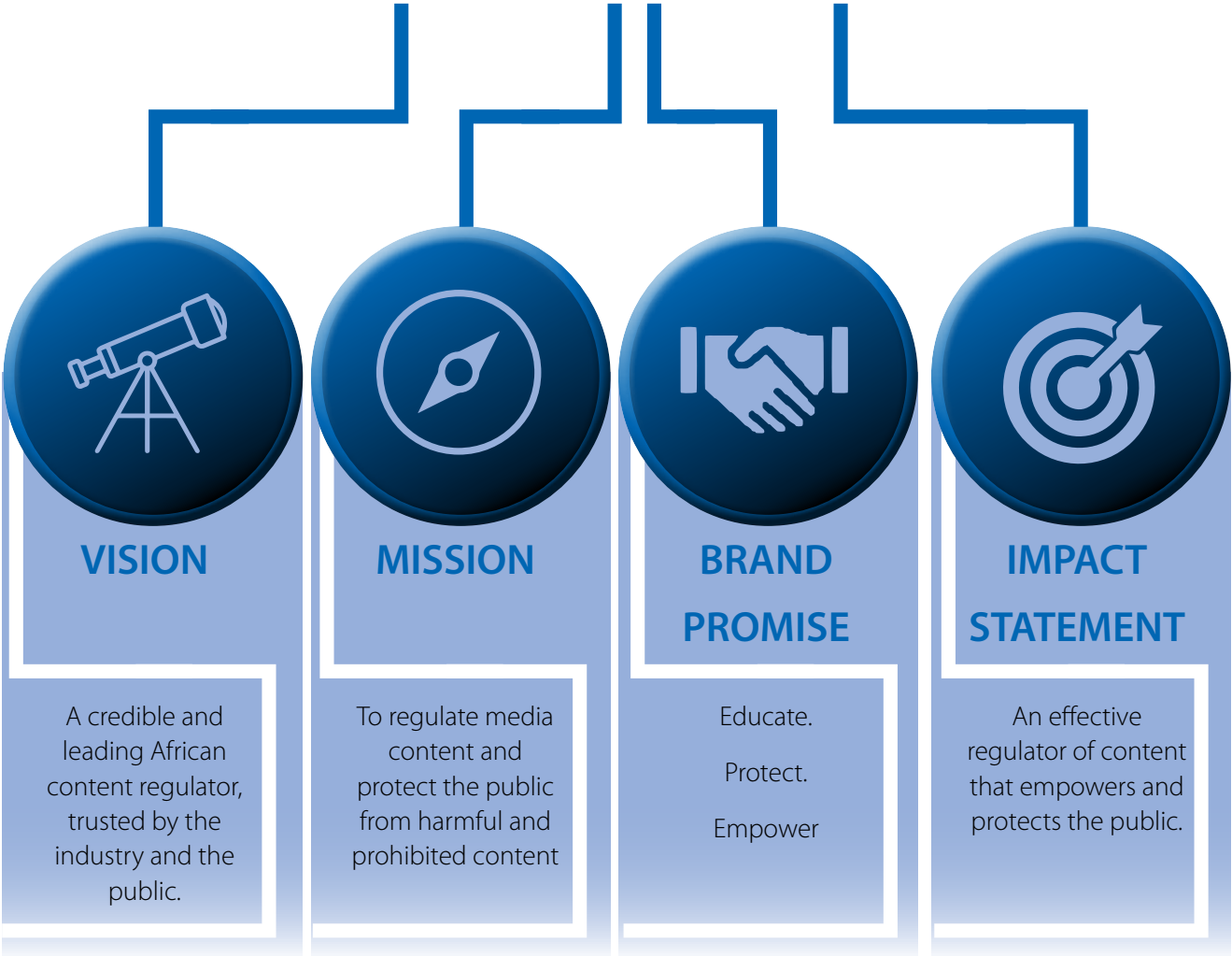
The FPB’s classification regime is premised on the formulation of classification guidelines, which is informed by empirical evidence on what can be deemed harmful for adults and children. The formulation of the classification guidelines entails extensive public consultation, ensuring that the standards placed within the classification guidelines are in line with public expectations.



EVIDENCE-BASED & TRANSPARENT PROCESSES

This process is evidence based, transparent and has accountability mechanisms - essential in a democratic state. It is undertaken, however, within the framework of the Bill of Rights, ensuring compliance with Sections 8(1) and (3) of the Constitution, and that any limitation is in accordance with Section 36(1).

ORGANISATIONAL IDENTITY



ORGANISATIONAL VALUES

VALUE	DESCRIPTION
 ACCOUNTABILITY	Promoting responsibility, transparency and credibility.
 INTEGRITY	Executing our mission with consistency, honesty and fairness.
 EXCELLENCE	Upholding professionalism, consistency, ethics and good governance in our operations and conduct with stakeholders.
 INNOVATION	Providing market-leading research and innovation to effectively shape the rating and regulation of media content.
 CONSULTATION	Subscribing to the principle of people first, value and respect for the diversity of views and multiculturalism in our country.
 AGILITY	A regulator that is dynamic and flexible in executing its mandate.

LEGISLATIVE AND OTHER MANDATES

What Do We Regulate	Who Are We Regulating	How Do We Regulate	Enabling Provision from the FP Act :	Regulatory Tool
1. Distribution of films and games.	Distributors.	Registration of distributors of films or games.	18(1)(a)	Registration Certificate.
2. Exhibition of films and games.	Exhibitors.	Registration of exhibitors of films or games.	18(1)(a)	Registration Certificate.
3. Classification.	Exhibitors and Distributors.	Classification of content.	18(2), 18(4),18(5)	Classification Certificate, gazette (XX refused, X18), CSAM-referral to SAPS.
4. Online distribution of film, game, publication.	Commercial online Distributors.	Approval and accreditation for self-classification.	9A(2)(f)(ii) and 18C	Online distribution agreement- Self classification permit.
5. Certain publications.	Classification of content submitted.	Classification of content submitted.	16(2)	Classification Certificate.
6. Internet services (Child-oriented service).	Internet service providers and Internet access service providers.	Registration.	27A ,24C	Registration Certificate.
7. Online services (User-generated content): • Non-consensual sharing of private sexual films or photographs; • Distribution of films or photographs depicting sexual violence and violence against children; and • Propaganda for war, incitement of imminent violence and hate speech	Non- commercial online distributors (members of the public).	Investigation of a complaint.	6B,18E,77 ECTA25/ 2002	Takedown notice; CSAM- referral to SAPS; and Adjudication by the Enforcement Committee.

ORGANISATIONAL STRUCTURE

The following organogram illustrates that the FPB Council is responsible for the strategic direction and oversight of the entity. The Executive Committee, under the leadership of the Chief Executive Officer (CEO), is responsible for the day-to-day management of the entity.

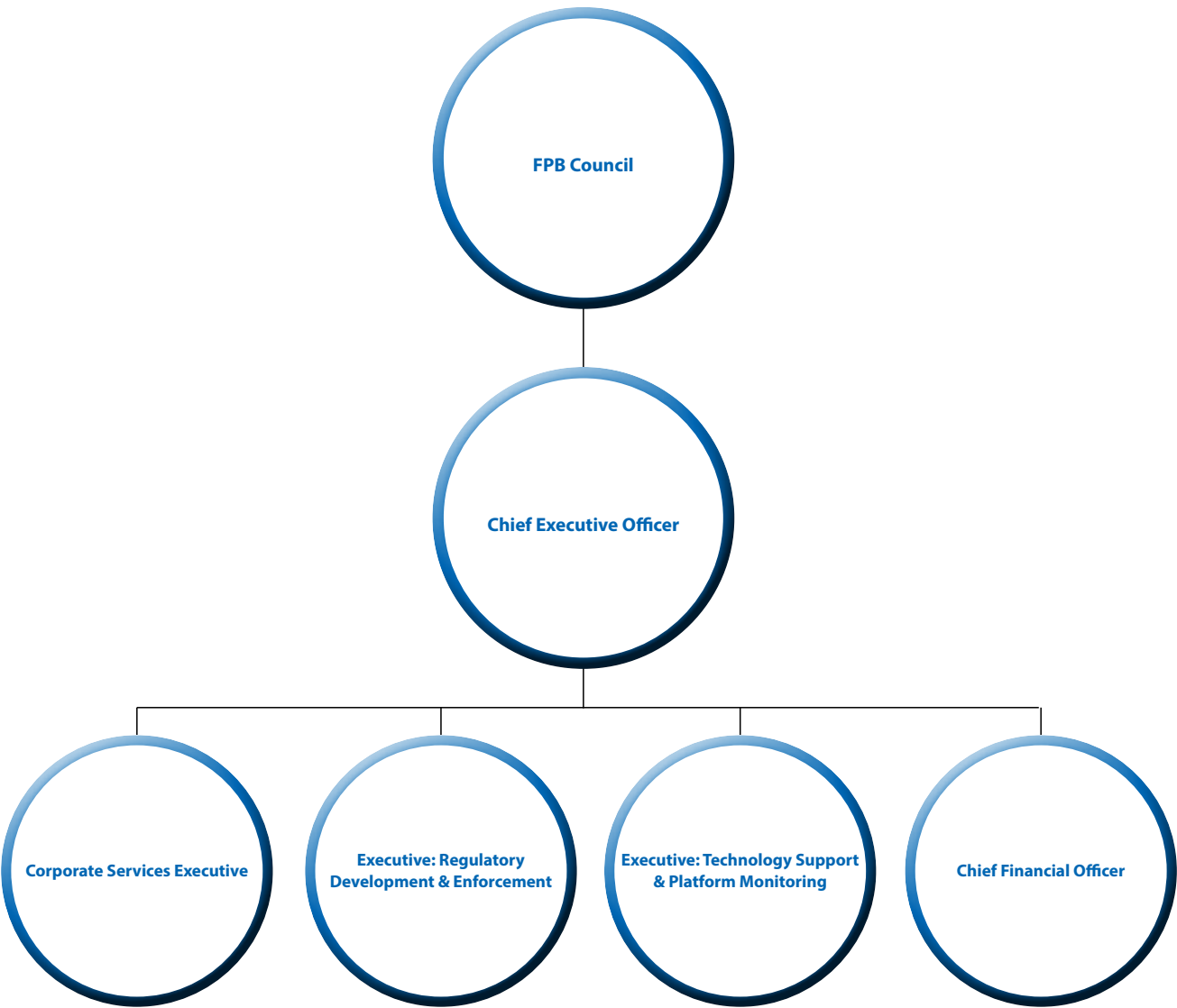


Figure 2: Organisational Structure

GOVERNANCE STRUCTURE

As the following graphic illustrates, the FPB Council is responsible for the strategic direction and oversight of the entity. The Executive Committee, under the leadership of the Chief Executive Officer, is responsible for the day-to-day management of the entity.

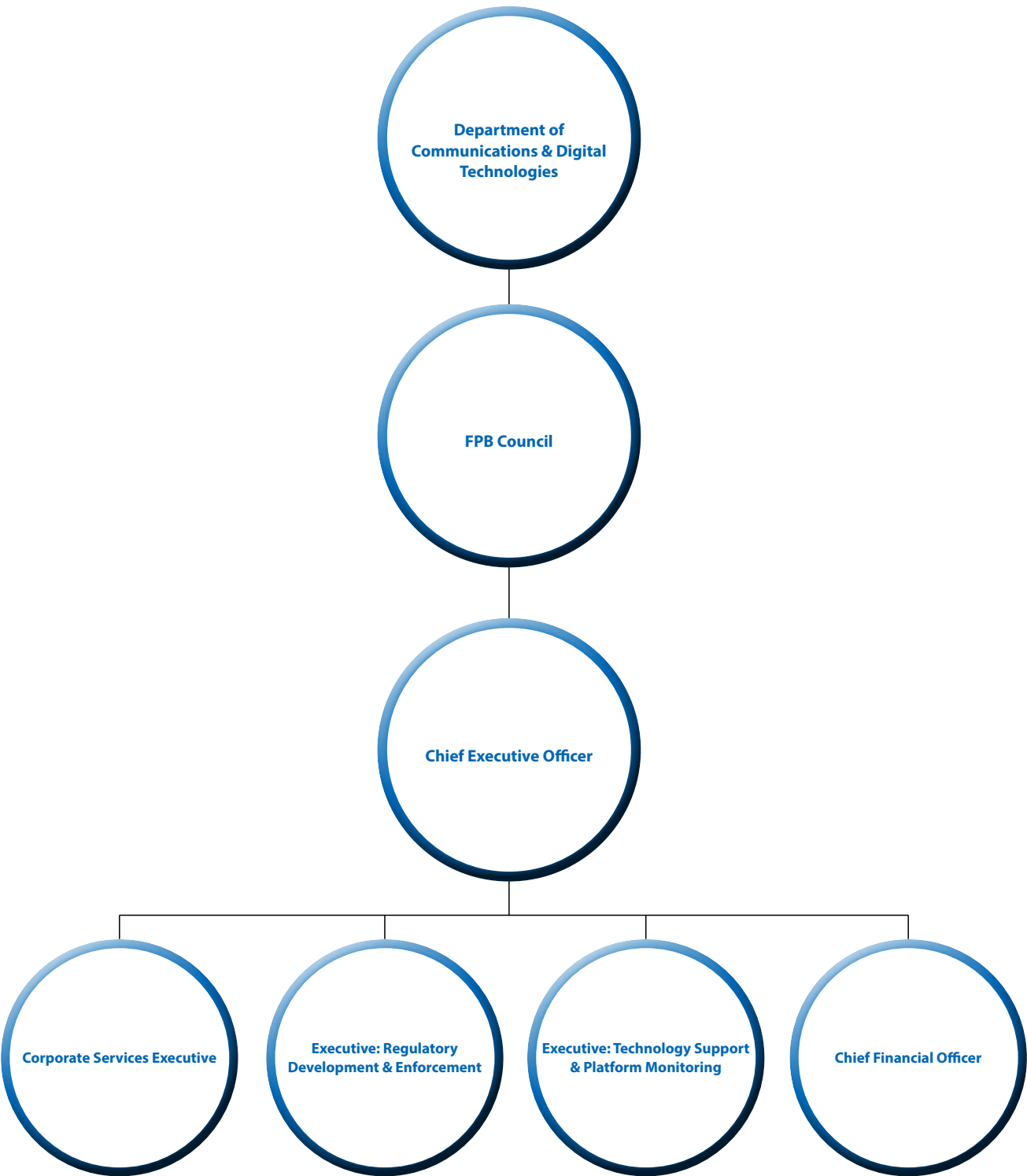


Figure 3: Governance structure

MEMBERS OF COUNCIL



Ms. Z Mkosi
Council Chairperson



Prof. S Tyali
Deputy Chairperson



Ms. L Dhladhla
Council Member



Ms. M Sedibe
Council Member



Dr. A Nontso
Council Member



Dr. P Mashangoane
Council Member



Adv. L Nevondwe
Council Member



Ms. M Pillay
Council Member



Ms. Z Nkosi
Council Member

EXECUTIVE COMMITTEE



Adv. Makhosazana Lindhorst

Acting Chief Executive Officer



Ms. Hulisani Ramugadi

Chief Financial Officer



Mr. Ephraim Tlhako

Executive: Technology Support
& Platform Monitoring



Ms. Beverley Nkumanda

Corporate Services Executive



Adv. Makhosazana Lindhorst

Executive: Regulatory
Development & Enforcement

PART B:

PERFORMANCE INFORMATION

SECTION 2

L

LANGUAGE

Content that may contain language that is strong or inappropriate for children.



LANGUAGE

May contain strong, inappropriate or offensive language.

Meaning:

The use of words or expressions that may be coarse, disrespectful or harmful. This can impact children’s understanding and emotional well-being.

OVERVIEW PERFORMANCE PROGRAMME 1 AND SUB-PROGRAMMES

Office of the Chief Executive Officer (OCEO)



The unit is responsible for effective organisational performance reporting to the Council and for providing support to programmes. It also coordinates strategic partnership engagements to ensure delivery of the organisation's mandate

During the year under review, the Office provided governance support to Council and its committees, ensuring effective coordination and oversight. It facilitated the alignment of management and Executive Committees to strengthen governance structures and decision making processes. In addition, the Office managed organisational performance reporting to the Department of Communications and Digital Technologies (DCDT), the Executive Authority, and the Parliamentary Oversight Committee. Through these efforts, the Parliament Portfolio Committee on Communications and Digital Technologies successfully delivered on its mandate.

Achieved 100% of the APP targets | Secured a clean audit outcome

Internal Audit



Provides reasonable assurance by evaluating the adequacy and effectiveness of governance, risk management and internal control processes, enabling management to make informed strategic decisions on the achievement of the organisation's outputs and outcomes and to assist the Audit, Risk and Finance Committee (ARFC) in providing oversight

Internal Audit provides independent and objective assurance and consulting services to support the FPB in achieving its strategic objectives. The function applies a systematic, disciplined and risk-based approach to evaluate and improve the effectiveness of governance, risk management and internal control processes, in accordance with Section 51(1)(a)(ii) of the Public Finance Management Act (PFMA).

Key Outcomes and Achievements



Completed all planned reviews



Covering key areas: performance information, risk management, marketing and communications, policy development, data privacy, enforcement, registration and child protection.



Identified key control weaknesses and provided practical recommendations



Monitored AGSA and Internal Audit recommendation implementation



Coordinated combined assurance

Risk and Compliance Unit

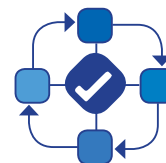


Primary Role

- Safeguard the Board's interests
- Ensure legal compliance
(Constitution, enabling legislation and other applicable laws)
- Promote good governance
(fraud risk management, compliance and ethics management and business continuity.

Key responsibilities:

- Develop Enterprise Risk Management Framework and Policy;
- Fraud Prevention Plan;
- Compliance Management Framework and Compliance Policy;
- Enterprise-wide monitoring.



Key Outcomes Achieved

Risk Maturity Assessment

- Achieved Risk Maturity Level 3 ("Control")
- Established and integrated processes

Integrated Risk Implementation Plan

- Enterprise Risk Management
- Fraud Prevention
- Compliance Management
- Strengthened governance processes, enhanced oversight
- Improved compliance monitoring
- Strengthened fraud prevention practices

PROGRAMME 2 CORPORATE SERVICES MANAGEMENT



Strategy and Performance Monitoring and Evaluation

The unit is responsible for organisational and programme planning to ensure alignment with DCDT plans and priorities, and to monitor and evaluate organisational approved plans and reporting.



Communication and Marketing

The unit aims to deliver communication services and products that enhance the organisation's share of voice among its consumers and customers. The unit monitors the media environment and coverage to strengthen understanding of the communications landscape in which the FPB operates. It informs the development of counter strategies that enhance the impact of key messages. The unit facilitates participation in international and regional programmes to remain abreast of regulatory developments, equipping the FPB with current and relevant expertise.



Stakeholder Management and Collaboration

Technology has not only blurred the geographical market boundaries that traditionally define the work of regulators worldwide but has also created new areas of regulatory duplication and fragmentation. The inherently transnational nature of the online environment underscores these challenges. These developments suggest that no single regulator can fully deliver on this mandate, making collaboration and partnership, both horizontally across peer institutions and vertically within the sector essential.



Human Capital

The unit is tasked with building a fit-for-purpose organisational structure with the capacity to lead the FPB functions and create a conducive work environment. It ensures that the FPB can plan for required Human Resources (HR), recruit the right talent in the right positions at the right time. It oversees the continuous development of talent to maintain the required levels of competence, and create a conducive environment that enables employee engagement, and promotes a high-performance culture.



Corporate Legal

This unit is responsible for providing legal advice and support to the organisation, ensuring compliance with applicable laws and regulations. Key functions include contract management, litigation, legal advice, the drafting and vetting of regulations, regulatory documents, contracts, policies, provision of legal opinions as well as management of litigation.

Overall Programme 2: Performance

Outcome	Output	Output indicator	Audited actual performance 2023/24	Audited actual performance 2024/25	Planned annual target 2025/26	Actual achievement 2025/26	Deviation from planned target to Actual achievement 2025/26	Reasons for deviation
Improved awareness and education of the public on online safety.	Implementation of the Online Safety Education and Awareness plan.	Percentage of the Online Safety Education and Awareness plan implemented.	96% of the Integrated Stakeholder Engagement and Communications plan implemented.	100% of the Integrated Stakeholder Engagement and Communications plan implemented.	100% Implementation of the Online Safety Education and Awareness plan.	102% of the Online Safety Education and Awareness plan implemented.	Achieved.	Implementation of the developed corrective action contributed positively. The over-achievement further attribute to sustained campaign activities throughout the reporting period, including increased content amplification of the online safety messaging.

PROGRAMME 3: Overview of Performance

Outcome	Output	Output indicator	Audited actual performance 2023/24	Audited actual performance 2024/25	Planned annual target 2025/26	Actual achievement 2025/26	Deviation from planned target to Actual achievement 2025/26	Reasons for deviation
Financially sustainable organisation.	Percentage increase in self-generated revenue.	Percentage increase in self-generated revenue against total revenue.	15% of self-generated revenue over total revenue.	18% self-generated revenue over total revenue.	15% self-generated revenue over total revenue.	16% self-generated revenue over total revenue.	Achieved.	Increase tariffs, Distributors who did not renew timeously were re-registered. Tariffs for registrations are higher than those for renewals. Agreements were signed with new online distributors.

PROGRAMME 3 FINANCE KEY ACHIEVEMENTS

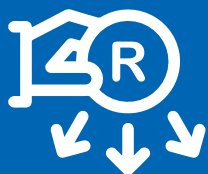
OVERVIEW: sound financial management & legislation compliance (PFMA, Treasury Regulations, GRAP)

Financial Reporting and Compliance



- Preparation of GRAP compliant Annual Financial Statements (AFS) within required timelines;
- Improved accuracy and completeness of financial records through enhanced reconciliations and review processes;
- Strengthened month-end and year-end closing procedures; and
- Ongoing engagement with internal and external audit processes to support audit readiness and responsiveness.

Budgeting and Expenditure Management



- Strengthened budget planning processes through improved collaboration with business units;
- Enhanced monthly budget variance analysis and reporting to EXCO and Council;
- Continuous monitoring of expenditure against approved allocations to ensure compliance with PFMA requirements; and
- Implementation and monitoring of cost containment measures across non-critical expenditure lines.

Revenue, Cash Flow and Liquidity Management



- Preparation of regular cash flow forecasts to support decision-making;
- Strengthened debtor management and revenue collection processes;
- Continuous monitoring of expenditure commitments to ensure alignment with available cash resources; and
- Maintenance of adequate liquidity levels to meet statutory and operational obligations.

Supply Chain Management



- Enforcement of compliance with SCM prescripts and approval delegations;
- Verification of expenditure prior to payment processing to ensure completeness and accuracy;
- Strengthened contract and commitment monitoring to support budget control; and
- No unsolicited bid proposals were approved during the financial year under review.

Internal Controls and Governance



- Strengthening of financial review and approval controls;
- Improvement of reconciliation processes across key balance sheet accounts;
- Enhanced asset management controls and verification processes; and
- Ongoing collaboration with Internal Audit and Risk Management functions to address control weaknesses and implement corrective actions.

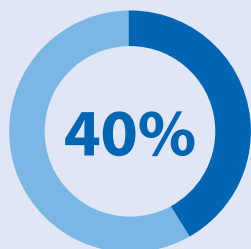
OVERVIEW OF PERFORMANCE: PROGRAMME 4

During the 2025/26 financial year, Programme 4 achieved all four (4) performance targets for the output indicators assigned to the Programme in the Annual Performance Plan.

The performance of each output indicator, by sub-programme, is detailed below.

Outcome	Output	Output indicator	Audited actual performance 2023/24	Audited actual performance 2024/25	Planned annual target 2025/26	Actual achievement 2025/26	Deviation from planned target to Actual achievement 2025/26	Reasons for deviation
Digitally driven organisation.	Implementation of the Artificial Intelligence (AI) Strategy.	Percentage implementation of the AI strategy.	New indicator.	20% of the approved AI strategy implemented.	40% Implementation of the AI strategy.	40% of the AI strategy implemented.	Achieved.	N/A.
Effective and efficient compliance processes, monitoring and enforcement.	Classification decisions issued within seven (7) working days.	Percentage of classification decisions issued within seven (7) working days.	81% of classification decisions issued within seven (7) working days.	84% of classification decisions issued within seven (7) working days.	80% of classification decisions issued within seven (7) working days.	83.5% of classification decisions issued within seven (7) working days.	Achieved.	Streamlined processes. Daily monitoring of turnaround times.
Improved online content regulation and classification.	QA auditing conducted on new self-classified sampled content from commercial online distributors.	Percentage of QA auditing conducted on new self-classified sampled content from commercial online distributors.	New indicator.	9.4% of QA auditing conducted on new self-classified sampled content from commercial online distributors.	7% of QA auditing conducted on new self-classified sampled content from commercial online distributors.	7% of QA auditing conducted on new self-classified sampled content from commercial online distributors.	Achieved.	N/A
Improved online content regulation and classification.	Child Sexual Abuse and Exploitation material cases assessed.	Percentage of Child Sexual Abuse and Exploitation material cases assessed.	New indicator.	92% of Child Sexual Abuse and Exploitation material cases assessed.	90% of Child Sexual Abuse and Exploitation material cases assessed.	100% of Child Sexual Abuse and Exploitation material cases assessed.	Achieved.	Dedication from the Child Protection team and effective collaboration with Law Enforcement Agencies.

PROGRAMME 4 ICT OPERATIONS AND INFORMATION SECURITY



Implementation of the Approved Digitisation & Artificial Intelligence Strategy

In the 2025/26 financial year, the FPB implemented all prioritised AI Strategy projects, achieving a cumulative 40% implementation by year end.



KEY ACHIEVEMENTS AND IMPACT

The 2025/26 target was achieved, building on the 20% progress from the previous year. Key initiatives, included AI-enabled dashboards with predictive analytics, the Online Content Monitoring System, and ongoing AI training and capacity development. This has enabled the FPB to become a data-driven, intelligence-led regulator with a centralised performance dashboard, improved data visibility, reporting efficiency, and decision-making.



SKILLS DEVELOPMENT & CAPACITY BUILDING

A structured re-skilling plan for Junior Developers was developed, focusing on practical development, solution delivery, and mentorship. The recruitment of a Lead Developer was initiated (3-year fixed-term contract, closed March 2026). The team also completed training in Google People Management Essentials and Microsoft's "Build Power Apps with Dataverse." A Contract Management Application was successfully developed and deployed, reduce reliance on external providers and strengthening the unit's digital capability.



ICT SECURITY AWARENESS AND CULTURE BUILDING

A comprehensive cybersecurity awareness programme was implemented, including training, awareness campaigns, posters and phishing simulations. These initiative identified knowledge gaps, raised awareness and promoted responsible digital behaviour. Technical controls such as vulnerability management and patch management were sustained, resulting in improved cybersecurity awareness, greater resilience and a reduction in human-factor risks.



Application Enhancement: Online Content Rating (OCR)

The Film Classification Module was successfully rolled out within the Online Content Rating (OCR) system, marking a significant milestone in the organisation's digital transformation journey. Targeted training for Classifiers and Quality Assurers ensured effective adoption and utilisation of the system, improving the consistency and efficiency of the classification process.

BUSINESS CONTINUITY AND NETWORK AVAILABILITY



NETWORK UPTIME

High WAN availability,
Continuous performance monitoring,
negligible operational impact



DR PREPAREDNESS

2

Successful Disaster Recovery tests
completed



100%

SYSTEM UPGRADE

Migration to VMware vSphere 8.0
(enhancing security for core systems like OCR)

KEY INTERVENTIONS & RISK MITIGATION



Resolved Dec 2025 AC failure (zero lasting impact)



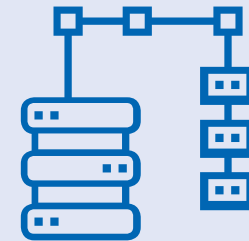
Bi-annual AC servicing implemented (facilities partnership)



Procuring smart real-time temperature/ humidity monitoring



Expanded Business continuity training across all programmes



CHILD PROTECTION & CHILD SEXUAL ABUSE MATERIAL (CSAM)

TARGET ACHIEVEMENT

100%

15 CSAM cases received & concluded
with full assessment reports

CONTENT ANALYZED

1,325,103

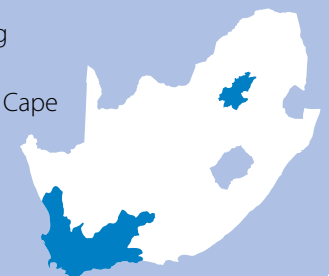
total items analysed

9,250 confirmed CSAM instances

PROVINCIAL CASE SPLIT

60% | Gauteng

40% | Western Cape



DELIVERABLES & JUDICIAL SUPPORT



Capacity Recovery: high content volumes & legacy cases processed

4/4 Law Enforcement Workshops (FS, LP, WC, KZN) on online safety & cyber crime

Expert court testimony & digital evidence interpretation provided



CONTENT CLASSIFICATION PERFORMANCE

TURNAROUND TARGET

83.5%

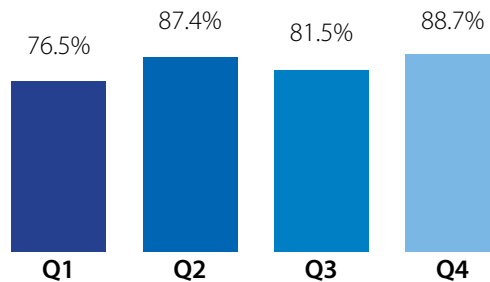
finalised within 1-7 days

732 total decisions:

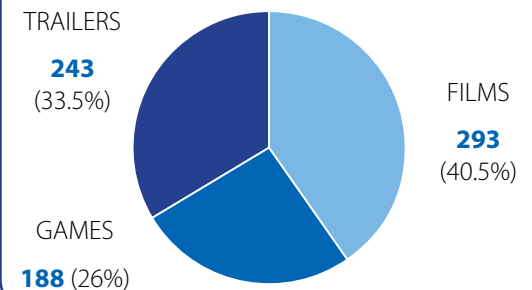
611 within 7 days

121 above 7 days

QUARTERLEY BREAKDOWN



CONTENT TYPES



PRIMARY CLASSIFIABLE ELEMENTS

	Violence	498
	Language	310
	Competitive Intensity	188
	Horror	153
	Photo Pattern Sensitivity	127
	Substance Abuse	113

TOP AGE RATINGS



Other ratings

A | 17
7-9PG | 51
10-12PG | 66
18 | 76
X18 | 0
Exempted | 1

DELIVERY FORMATS

	Theatrical	52.5%
	Online	21.9%
	Console Games	15.7%
	PC Games	10%
	DVD	0%

PLATFORM MONITORING & HOTLINE ENGAGEMENT

PLATFORM OVERSIGHT

526

VOD titles sampled

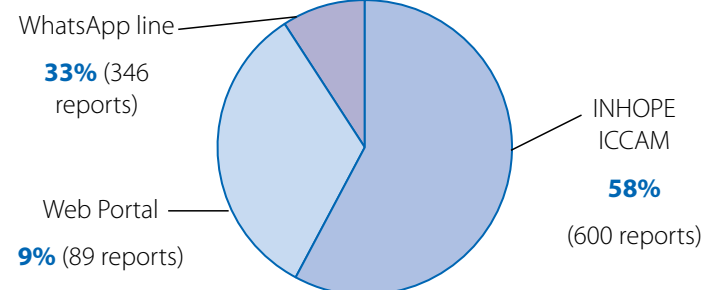
1,057

Social Media posts tracked

37

Non-compliant online distributors identified & escalated

HOTLINE CHANNELS



GOVERNANCE & PUBLIC COMPLAINTS

PAIA & POPIA: Manual fully reviewed & updated

Public Complaints Resolution: 90% resolved within 60 working days (Target: 75%)



Overall performance for Programme 5

Outcome	Output	Output indicator	Audited actual performance 2023/24	Audited actual performance 2024/25	Planned annual target 2025/26	Actual achievement 2025/26	Deviation from planned target to Actual achievement 2025/26	Reasons for deviation
Improved online content regulation and classification.	Research reports concluded to support the mandate of the FPB.	Number of prioritised research projects concluded to support the mandate of the FPB.	Three prioritised research projects to support the mandate of the FPB concluded.	Three prioritised research projects to support the mandate of the FPB concluded.	Three Research Reports concluded to support the mandate of the FPB.	Three Research Reports to support the mandate of the FPB concluded.	Achieved.	N/A.
Effective and efficient compliance processes, monitoring and enforcement.	Applications for registration processed within five (5) working days.	Percentage of applications for registration processed within five (5) working days.	99% of applications for registration processed within five (5) working days.	100% of applications for registration processed within five (5) working days.	95% of applications for registration processed within five (5) working days.	100% of applications for registration processed within five (5) working days.	Achieved.	Employee commitment and efficiency.
Effective and efficient compliance processes, monitoring and enforcement.	Regulatory Compliance plan implemented.	Percentage implementation of the Regulatory Compliance plan.	88% of the Regulatory Compliance plan implemented.	83% of the Regulatory Compliance plan implemented.	80% implementation of the Regulatory Compliance plan.	100% of the Regulatory Compliance plan implemented.	Achieved.	The implementation of the Regulatory Compliance plan is the collaboration work between the two programmes 4 & 5, and there is better facilitation of information which resulted in a higher number of compliance monitoring activities.
Effective and efficient compliance processes, monitoring and enforcement.	Enforcement action taken on identified/ reported non-compliant distributors.	Percentage Enforcement action taken on identified/ reported non-compliant distributors.	New indicator.	97% Enforcement action taken on identified/ reported non-compliant distributors.	90% of Enforcement action taken on identified/ reported non-compliant distributors.	100% of Enforcement action taken on identified/ reported non-compliant distributors.	Achieved.	Employee commitment and efficiency.

PROGRAMME 5 REGULATORY COMPLIANCE

Registration and licensing

1816 applications processed

within the five (5) day turnaround time



COMPLIANCE AND ENFORCEMENT



100%

of the planned activities successfully delivered

80% IMPLEMENTATION OF PLAN



MARKET SURVEILLANCE: FILM FESTIVALS

11 inspections



TOTAL INSPECTIONS CONDUCTED

785

Physical: **630**

Online: **155**

**Target
(700)**

VS.

**Actual
(785)**



Compliance Seminars

13 engagements

ENFORCEMENT ACTIONS TAKEN

100% actions taken on identified/reported non-compliant distributors



Compliance Notices issued

171

Q1: 24

Q2: 43

Q3: 44

Q4: 60



Raids/Operations with LEAs

13 Operations

3,696

Confiscated materials

(est. street value of R 369, 600)



Take Down Notices

316

Explicit depictions of violence, war propaganda, incitement of hatred

Q1: 60

Q2: 100

Q3: 56

Q4: 100

ENFORCEMENT COMMITTEE

49 cases referred for adjudication



11 matters were presented. The remaining cases were on various stages of the proceedings

Contraventions

- ✓ Unlawfully distribution without registration
- ✓ Distribution of unclassified films
- ✓ Displaying incorrect classification info
- ✓ Providing public internet access without license

REGULATORY DEVELOPMENT AND RESEARCH ANALYSIS REPORT

Completed projects:

- Media & Entertainment Sector Analysis Report
- Generative AI in Harmful Content Research
- Safety by Design for Online Games & Social Media Platforms

• REVENUE COLLECTION •



2024/25 OVERVIEW (R'000)

Estimate
121,748

Actual Amount
Collected
121,938

(Over)/
Under
Collection
-190

	Classification fees	1,482	-94
	Registration fees	787	-283
	Annual renewal fees	238	252
	Internet service provider registration	40	-9
	Interest received	2,376	357
	Online license fees	13,131	373
	Grant	103,098	0
	Other income	786	-786



2025/26 OVERVIEW (R'000)

Estimate
126,584

Actual Amount
Collected
129,621

(Over)/
Under
Collection
0

	Classification fees	1 702	265
	Registration fees	709	280
	Annual renewal fees	233	-349
	Internet service provider registration	22	-7
	Interest received	3 133	243
	Online license fees	14 067	567
	Grant	107 717	0
	Other income	2 038	2 038

PART C:

GOVERNANCE

SECTION 3

N

NUDITY

Content that may contain nudity
- where private body parts are
displayed.



NUDITY

May contain nudity or partial
nudity.

Meaning:

The showing of private body parts that are
not covered by clothing.
This may be suggestive or explicit
and may not be suitable for younger
audiences.



fpb

LEGISLATIVE AND GOVERNANCE FRAMEWORK

Parliament Portfolio Committee on Communications and Digital Technologies (PCCDT)

Reviews Annual Financial Statements, service delivery and non-financial information.

Standing Committee on Public Accounts (SCOPA)

Independent examination of AFS, external audit reports and risk compliance.

EXECUTIVE AUTHORITY

Minister of Communications & Digital Technologies. Ensures PFMA adherence, Council alignment and quarterly performance monitoring.



ACCOUNTING AUTHORITY



ARFC Audit, Risk & Finance Committee

Chair: Ms. Zanele Nkosi
Members: Prof. S. Tyali, Ms. L. Dhladhla, Adv. L. Nevondwe, Ms. M. Sedibe, Dr. A. Nontso
Focus: PFMA, AFS, Revenue Policy



HR-REMCO HR & Remuneration Committee

Chair: Adv. Lufuno Nevondwe
Members: Ms. M. Sedibe, Dr. A. Nontso, Dr. P. Mashangoane
Focus: Human Capital & Exec Pay



RCICT Regulatory, Compliance & ICT Comm

Chair: Ms. Lungelo Dhladhla
Members: Ms. M. Pillay, Prof. S. Tyali, Dr. P. Mashangoane
Focus: AI, Classification, Tech



GSEC Governance, Social & Ethics Comm

Chair: Ms. Zama Mkosi
Members: Prof. S. Tyali, Ms. Z. Nkosi, Adv. L. Nevondwe, Ms. L. Dhladhla
Focus: Ethics, Policies, Code



COUNCIL & COMMITTEE ATTENDANCE

100%

Attendance Across Most Members
(8/8 Meetings)



Special & Joint Meetings Convened for Urgent Risk & Strategy Deliberations



STATUTORY TRIBUNALS & ADJUDICATION



APPEAL TRIBUNAL (2022–2027)

Chair: Mr. Siyazi Tyatyam

0

Appeals Lodged

Outcome: Demonstrates distributor acceptance of ratings



ENFORCEMENT COMMITTEE

Chair: Judge Thokozile Masipa

49

Matters Referred

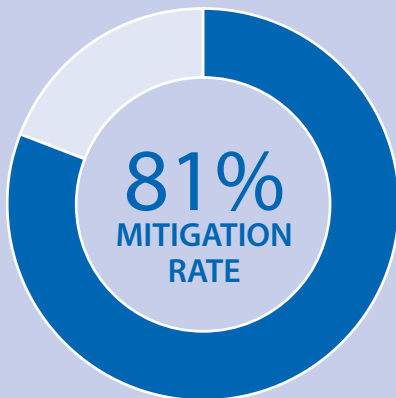
11

Hearings Conducted

Focus: Unregistered distribution, missing age ratings, unclassified content)



ENTERPRISE RISK MANAGEMENT OVERVIEW



31 actions across 11 key strategic risks



KEY CHALLENGES IDENTIFIED

ICT Capacity Constraints

Reliance on Manual Classification

Evolving Tech & System Redundancies



Risk Appetite Threshold: Level 7

29 Operational Residual Risks Tracked



INTERNAL AUDIT & GOVERNANCE IMPROVEMENTS



INTERNAL AUDIT FUNCTION (IAF)

Mandate: PFMA Sec 51(1)(a)(ii)

Structure: CAE + 2 Internal Auditors

Standard: GIAS Compliant & Co-Sourced



STRATEGIC IMPROVEMENTS

Legal Cost Containment Strategy

Refined Delegation of Authority

Independent Council Evaluation

PART D:

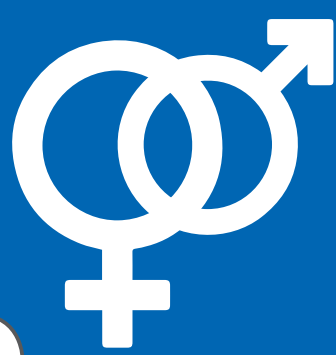
HUMAN RESOURCE MANAGEMENT

SECTION 4

S

SEX

Content that may contain sexual behaviour, sexual activity or other sexual references.

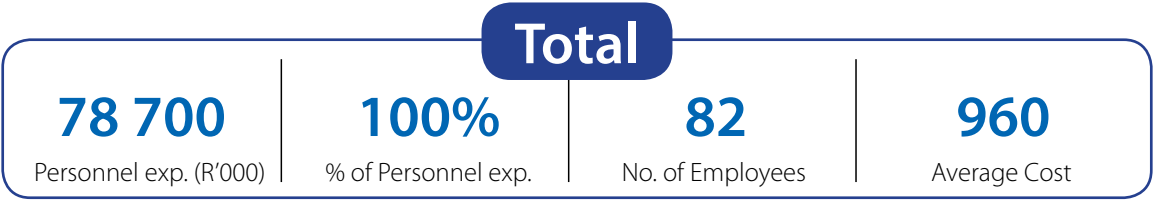


SEX
May contain sexual content or references.

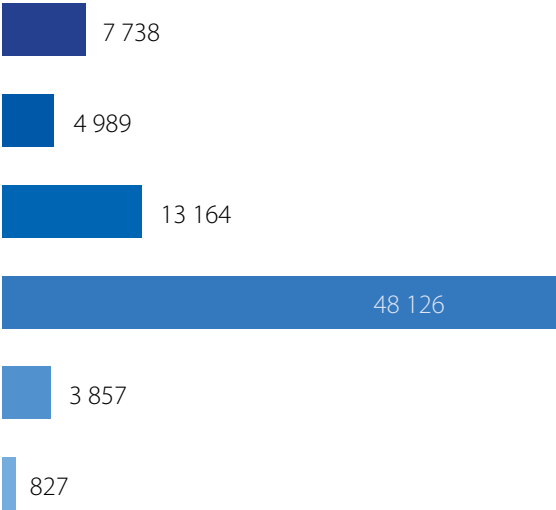
Meaning:
Includes sexual behaviour, activity or references that may be suggestive or explicit. This content may not be appropriate for children or young viewers.

HUMAN RESOURCE OVERSIGHT STATISTICS

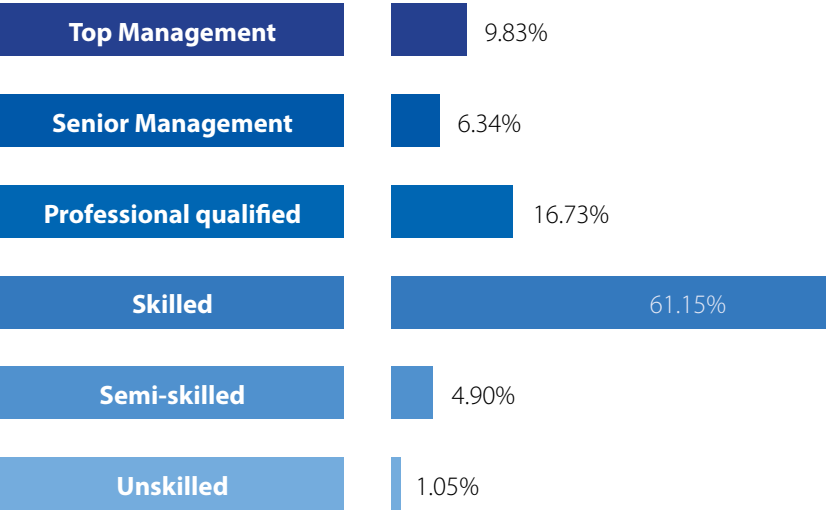
Personnel cost by Salary Band



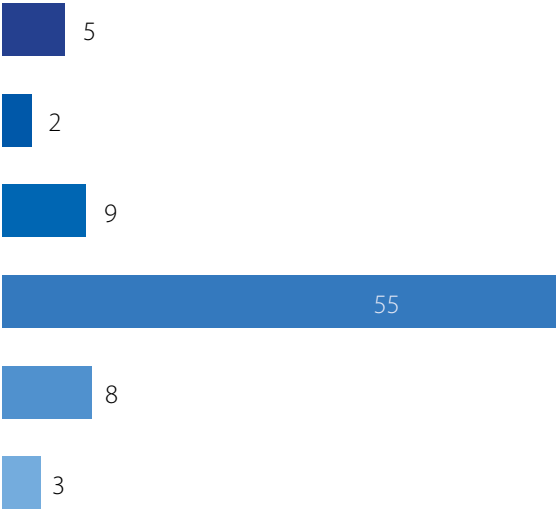
Personnel expenditure (R'000)



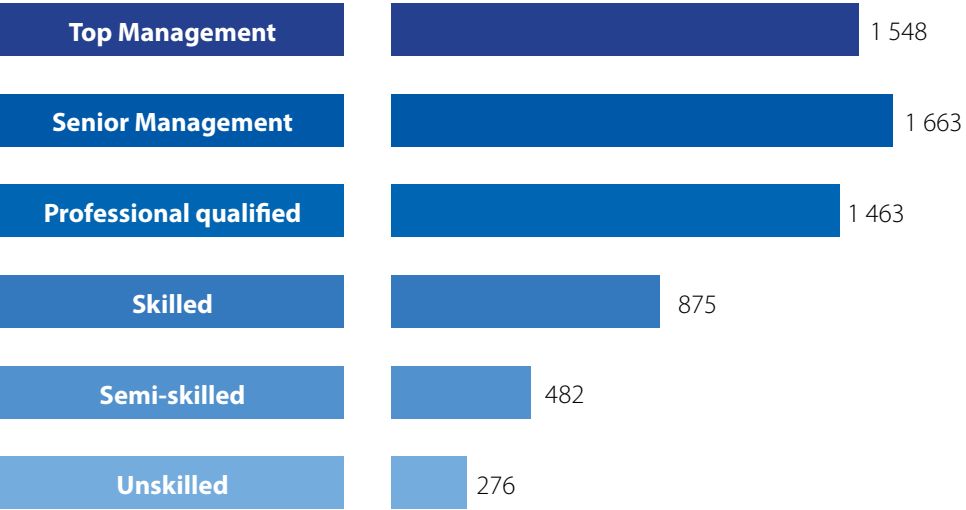
% of Personnel exp. to total Personnel cost (R'000)



No. of Employees



Average Personnel cost per Employee (R'000)



Performance Rewards

Programme//activity/objective	Performance rewards	Personnel expenditure (R'000)	% of Performance rewards to total Personnel cost (R'000)
Top Management (All Executives)	93	7 738	1.2%
Senior Management (D4) Senior Managers and Chief Audit Executive	70	4 989	1.4%
Professional qualified (D2-D3) Managers below Senior Manager level	187	13 164	1.4%
Skilled (C2-D1) Specialists, Coordinators, Officers	1 390	48 126	2.9%
Semi-skilled (B3-B4) Administrators, Driver,	187	3 857	4.8%
Unskilled (A3) Office Assistants	70	827	8.5%
Total	1 997	78 700	2.54%

Training Costs

Programme//activity/objective	Personnel expenditure (R'000)	Training expenditure (R'000)	Training expenditure as a % of Personnel Cost.	No. of employees trained	Avg.training cost per Employee
Educational Assistance	78 700	490	0.62%	81	6.049

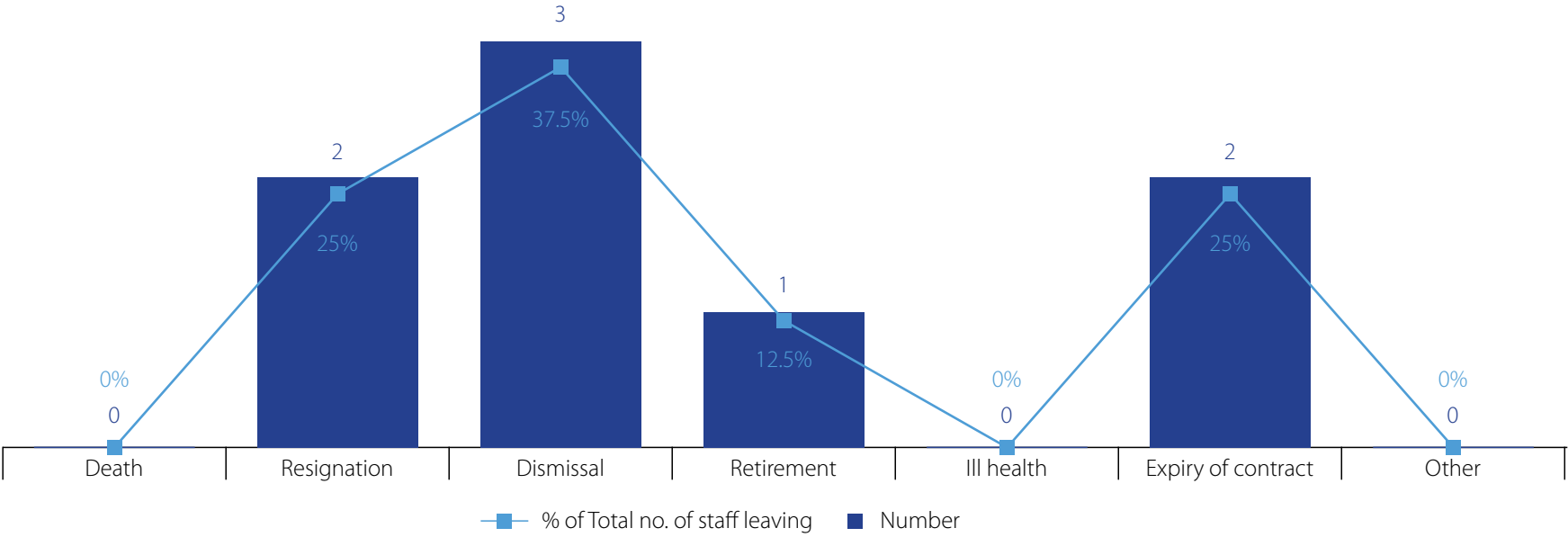
Employment and vacancies

Programme/activity/objective	2024/2025 No. of Employees	2024/2025 Approved Posts	2025/2026 No. of Employees	2025/2026 Vacancies	% of vacancies
Top Management (All Executives)	5	5	5	0	0
Senior Management (D4) – Senior Managers and Chief Audit Executive	3	4	2	1	25%
Professional qualified (D2-D3) Managers below Senior Manager level	16	15	9	3	20%
Skilled (C2-D1) Specialists, Coordinators, Officers	56	65	55	11	17%
Semi-skilled (B3-B4) Administrators, Driver,	9	9	8	1	11%
Unskilled (A3) Office Assistants	3	3	3	0	0
Total	92	101	82	16	16%

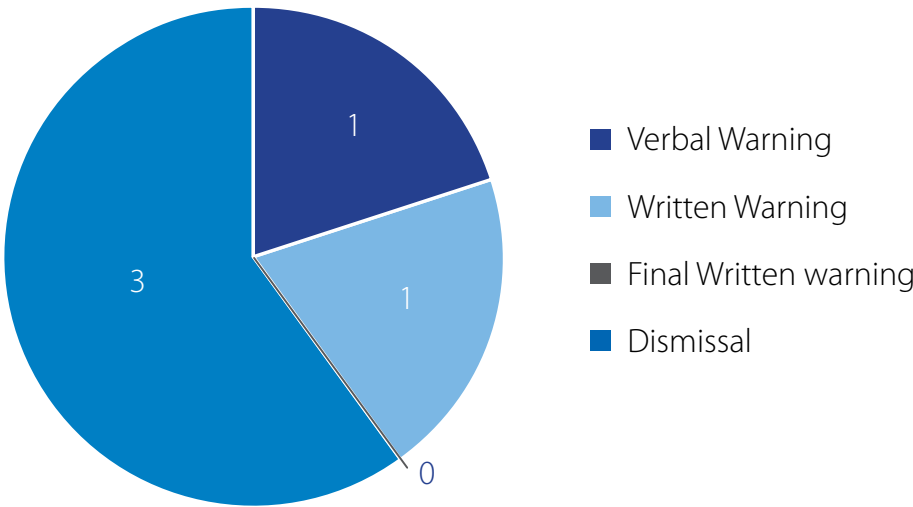
Employment changes

Salary Band	Employment at beginning of period 2024-25	Appointments 2025-26	Terminations 2025-26	Employment at end of the period
Top Management (All Executives)	5	1	1	5
Senior Management (D4) – Senior Managers and Chief Audit Executive	3	0	1	2
Professional qualified (D2-D3) Managers below Senior Manager level	16	0	0	16
Skilled (C2-D1) Specialists, Coordinators, Officers	56	0	5	51
Semi-skilled (B3-B4) Administrators, Driver,	9	0	1	8
Unskilled (A3) Office Assistants	3	0	0	3
Total	92	1	8	85

Reasons for staff leaving



Labour Relations: Misconduct and disciplinary action



Equity Target and Employment Equity Status

Levels	MALE							
	African		Coloured		Indian		White	
	Current	Target	Current	Target	Current	Target	Current	Target
Top Management (All Executives)	2	1	0	0	0	0	0	0
Senior Management (D4) – Senior Managers and Chief Audit Executive	1	1	0	0	0	0	0	0
Professional qualified (D2-D3) Managers below Senior Manager level	5	0	0	0	1	0	0	0
Skilled (C2-D1) Specialists, Coordinators, Officers	18	4	1	1	3	0	1	1
Semi-skilled (B3-B4) Administrators, Driver,	1	0	0	0	0	0	0	0
Unskilled (A3) Office Assistants	0	0	0	0	0	0	0	0
Total	27	6	1	1	4	0	1	1

Levels	FEMALE							
	African		Coloured		Indian		White	
	Current	Target	Current	Target	Current	Target	Current	Target
Top Management (All Executives)	3	3	0	0	0	0	0	0
Senior Management (D4) – Senior Managers and Chief Audit Executive	1	2	0	0	0	0	0	0
Professional qualified (D2-D3) Managers below Senior Manager level	3	3	0	0	0	0	0	0
Skilled (C2-D1) Specialists, Coordinators, Officers	31	26	0	1	1	1	0	2
Semi-skilled (B3-B4) Administrators, Driver,	7	7	0	0	0	0	0	0
Unskilled (A3) Office Assistants	3	3	0	0	0	0	0	0
Total	48	44	0	1	1	1	0	2

Levels	Disabled Staff			
	Male		Female	
	Current	Target	Current	Target
Top Management (All Executives)	0	0	0	0
Senior Management (D4) – Senior Managers and Chief Audit Executive	0	0	0	0
Professional qualified (D2-D3) Managers below Senior Manager level	0	0	0	0
Skilled (C2-D1) Specialists, Coordinators, Officers	0	1	1	1
Semi-skilled (B3-B4) Administrators, Driver,	0	0	1	0
Unskilled (A3) Office Assistants	0	0	0	0
Total	0	1	2	1

PART E:

PFMA COMPLIANCE REPORT

SECTION 5

V

VIOLENCE

Content that may contain violent scenes or disturbing images.

fpb



VIOLENCE

May contain violent or disturbing scenes.

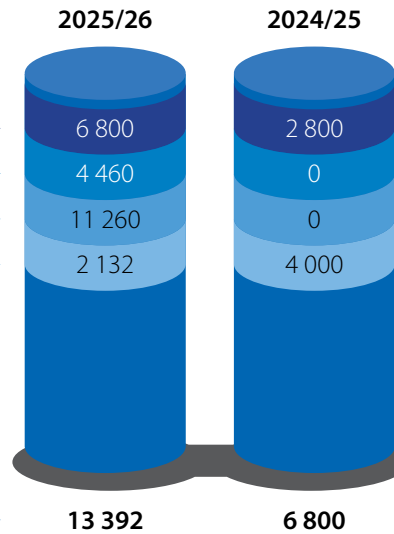
Meaning:

Includes physical harm, threats or scenes that can be frightening or upsetting. This may affect children emotionally and cause fear or distress.

IRREGULAR EXPENDITURE

Opening balance	▶
Adjustment to opening balance	▶
Opening balance as restated	▶
Add: Irregular expenditure confirmed	▶
Less: Irregular expenditure condoned	0
Less: Irregular expenditure not condoned and removed	0
Less: Irregular expenditure recoverable	0
Less: Irregular expenditure not recoverable and written off	0
Closing balance	▶

Reconciliation



	Irregular expenditure under assessment	Irregular expenditure under determination	Irregular expenditure under investigation	
Details	0	6 702	0	
Condoned	0	Removed - (not condoned)	0	
Recoverable	0	Written off (irrecoverable)	0	
Inter-institutional arrangement (non-compliance)				0
Disciplinary or criminal steps taken				0

FRUITLESS AND WASTEFUL EXPENDITURE

Reconciliation

	2025/26	2024/25
Opening balance	1 297 674	482
Adjustment to opening balance	0	7 378
Opening balance as restated	0	7 860
Add: Fruitless and wasteful expenditure confirmed	5 105	(1 297 110)
Less: Fruitless and wasteful expenditure recoverable	(1 284 474)	(4 345)
Less: Fruitless and wasteful expenditure not recoverable and written off	(13 575)	(2 951)
Closing balance	4 730	1 297 674

Fruitless and wasteful expenditure



Recoverable
1 300

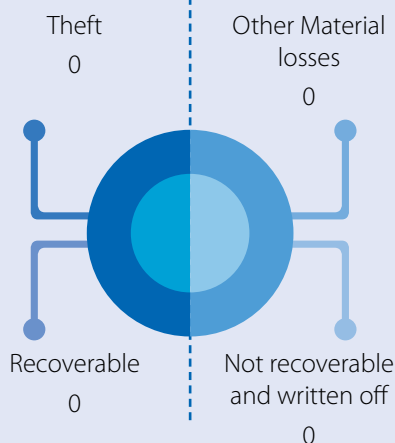


Written off (irrecoverable)
13 575

Disciplinary or criminal steps taken:
None

MATERIAL LOSSES

PFMA Section 55(2)(b)(i) & (iii)



LATE AND/OR NON-PAYMENT OF SUPPLIERS



Valid invoices received

2 368 (R'000) 35 232



Invoices paid within 30 days

2 069 (R'000) 32 185



Invoices paid after 30 days

246 (R'000) 742



Invoices older than 30 days
(unpaid and without dispute)

0 (R'000) 0



Invoices older than 30 days
(unpaid and in dispute)

3 (R'000) 70



Include reasons for the late and or non-payment of invoices

50 (R'000) 68 229

SUPPLY CHAIN MANAGEMENT (SCM)

Project description	Name of supplier	Type of procurement by other means	Contract number	Value of contract R'000
Durban Office Space	South African Broadcasting Corporation	State-Owned Entity (SOE)	Deviation	R4 906
Exhibition stand for the FPB at the DFM 2025	Durban Film Mart Institute	Sole provider	PO 2361	R68
Publication of tariffs	Government Print	Sole provider	PO 2376	R11
Caseware License renewal	Adapt IT	Sole provider	Adapt IT	R160
D-bit license renewal	D-Bit System	Sole provider	D-Bit	R33
Total				5 178

CONTRACT VARIATIONS AND EXPANSIONS

Project description	Name of supplier	Contract modification type (Expansion or Variation)	Original contract value	Value of current contract expansion or variation
			R'000	R'000
Job Grading & Organizational Design	Emergence Growth	Extension of period	R998	R998
Head office accommodation	Faerie Glen waterpark	Extension of period month to month	R443 p/m	R535 p/m
RT15 2021: Supply delivery of mobile communication services to the state from 01 April 2021 to 31-March 2026	Mobile Telephone Networks (MTN)	Expansion of period	R5 587	R1 536
Total			7 028	3 069

PART F:

FINANCIAL INFORMATION

SECTION 6

18+

RESTRICTED TO ADULTS ONLY (18+)

Content that is adult in nature and
may be explicit.

fpb

18+



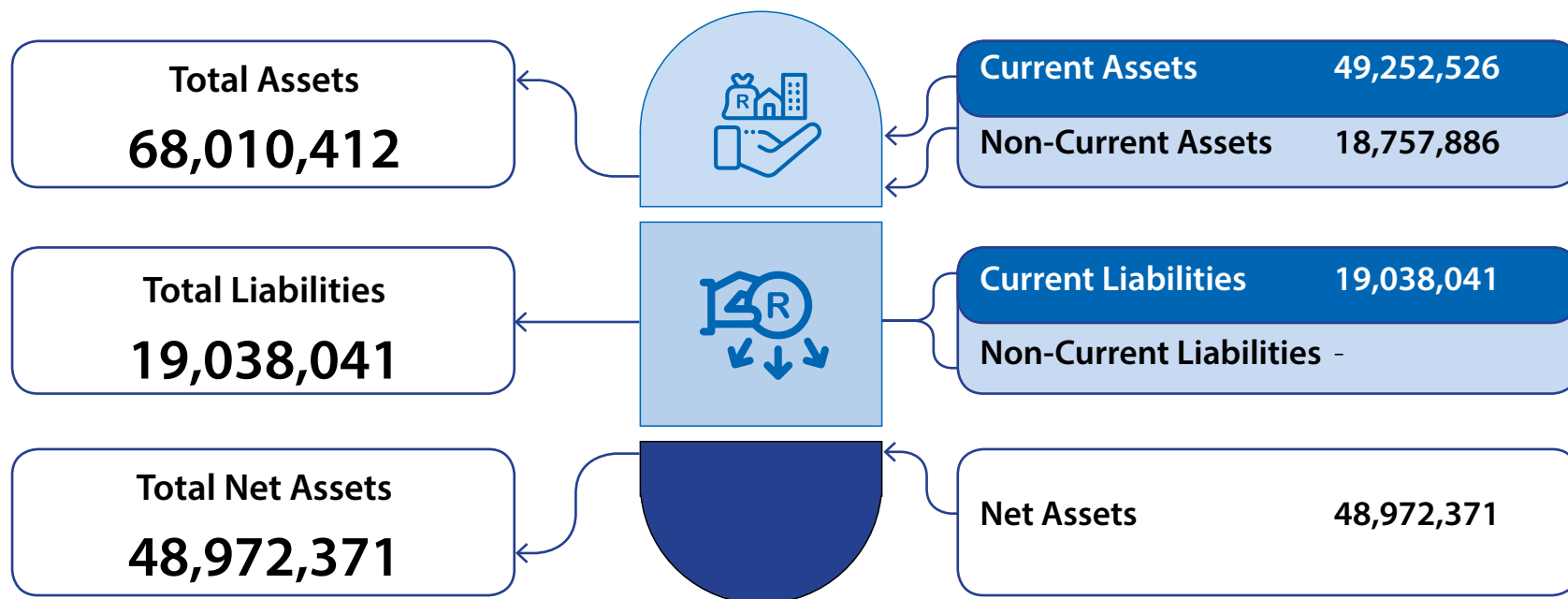
ADULTS ONLY (18+)

Restricted to persons 18 years
and older.

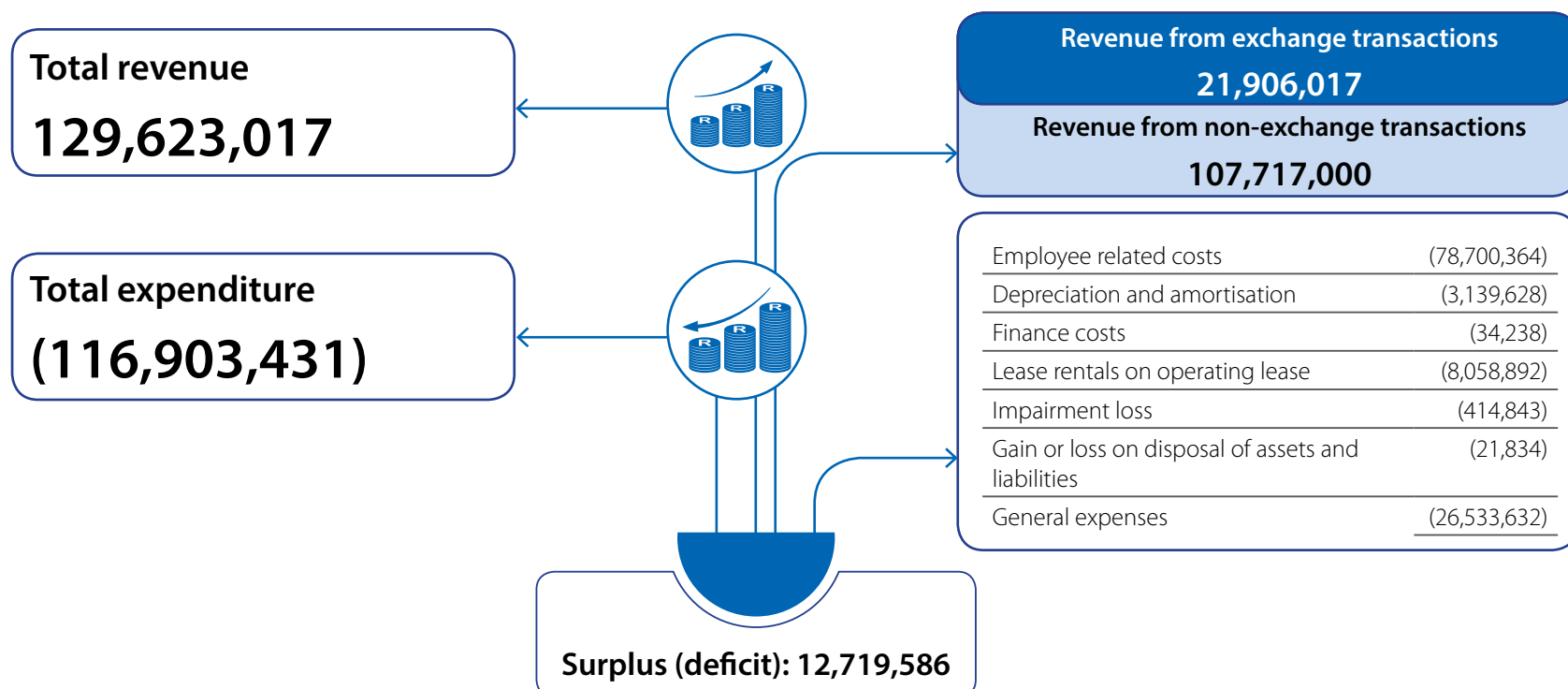
Meaning:

Contains content that is explicit and
intended for mature adults.
Not suitable for anyone under 18 years of
age.

Statement of Financial Position as at 31 March 2026



Statement of Financial Performance as at 31 March 2026



Statement of Changes in Net Assets as at 31 March 2026



Balance at April 1, 2024

44,637,203

Changes in Net assets Surplus for the year

(6,587,762)

Balance at April 1, 2025, as restated*

38,049,440

Changes in Net assets Adjustment for ECL allowance

(1,796,655)

Surplus for the year

12,719,586

Balance at March 31, 2026

48,972,371

Cash Flow Statement as at 31 March 2026



Cash and cash equivalents at the beginning of the year

25,891,477

Net cash flows from operating activities

14,690,617

Net cash flows from investing activities

(1,659,505)

Net cash flows from financing activities

(299,870)

Net increase/(decrease) in cash and cash equivalents

12,731,242

Cash and cash equivalents at the end of the year

38,622,719



CONTACT DETAILS

PHYSICAL ADDRESS:

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420 Witch Hazel Ave
Eco Park
Eco Glades 2
Centurion
0157

POSTAL ADDRESS:

Private Bag X31
Highveld
0169

TELEPHONE NUMBER: 012 003 1400

EMAIL ADDRESS: Clientsupport@fpb.org.za

WEBSITE ADDRESS: www.fpb.org.za

RP121/2026

ISBN: 978-1-83491-899-0

Title of Publication: Film and Publication Board 2025/26 Annual Report

